



ICP – Active Role in Family Relocation

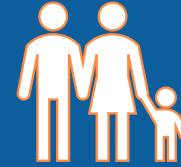
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Supporting Researchers and their Families at VSB–Technical University of Ostrava



- **International researchers bring prestige and innovation**
- **Family well-being plays a key role in researchers' decision to stay or leave**
- **Real integration happens outside the office**



- **170+ years of academic tradition**
- **Almost 12,000 students, 1,500+ International**
- **One of the largest campuses in the Czech Republic**
- **Strong cooperation with city and region**





- **Welcome office, meeting space, consultation centre**
- **Personal support and guidance for students, researchers, and their families**
- **Connecting internationals with local institutions and the community**



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- **Visa and residence procedures for family reunification**
- **Support with schools and kindergartens**
- **Healthcare orientation (for adults and children)**
- **Insurance guidance**
- **Housing support**
- **Basic career guidance for partners (limited capacities)**



- **Purpose of Family Reunification, Family Purposes or other**
- **Basic information and checklist for visa and residence applications**
- **Arriving with a Family or Family Joining at a Later Stage**
- **Key documents required: marriage certificate, criminal records, often requiring apostille or superlegalization**
- **Challenges due to overloaded embassies causing delays in processing**
- **Lengthy visa processes, combined with coordination across university departments for staff onboarding**
- **After Arrival: Visa Check, Appointment Scheduling, and Assistance with Migration Office**

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- **Private vs. Public Schools**
- **Collaboration with Poruba District: Coordination with local authorities to place children in schools and kindergartens.**
- **Registration Support: Accompaniment during the registration process to ensure smooth enrollment.**



Healthcare Orientation

- **A challenging topic**
- **General healthcare advice and local resources**

Insurance guidance

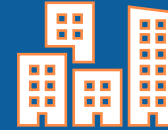
- **Guidance on health insurance registration**





- **Support through Real Estate Agent**
- **Self-search with ICP Support**
- **Explaining and assisting with understanding rental contracts.**
- **Guidance on Czech cultural practices related to renting**

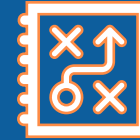




- **Collaboration with city authorities, the Poruba district, expat centres, labour office, healthcare facilities**

- **Standard: guidance, forms, appointments, document checks**
- **Tailored: accompaniment, case-by-case solutions, emergency support**



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- **Bureaucratic complexity**
- **Cultural and language barriers**
- **Limited pediatric doctors in Ostrava**
- **Limited healthcare services in Ostrava**
- **Schooling for non-Czech speaking kids**
- **Time and emotional load for ICP staff**



- **Real stories from our daily work**
- **Successes, challenges, and lessons learned**





- **Building a family-friendly university**
- **Expanding local partnerships: doctors, educational facilities**
- **Incorporating feedback for continuous improvement**





Support for families = support for research

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