

## **Smart Tools for Smart Mobility:**

Al in the Daily Work of International Offices

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#### Who's Behind this AI workshop?



A Mgr. Ing. Leila Inštitorisová

International Relations Officer, Faculty of Arts, Masaryk University



- Incoming mobility → students & academics
- Support services for students
- Active in East Asia Outreach & intercultural communication



- Co-organizer of orientation weeks
- Creator of student guides
- Newsletter creator
- Promotional materials creator

Fun Fact: Passionate about making internationalization more human – with smart tools!



## What You'll Learn Today

- Discover how AI can support international offices in daily tasks
- Explore practical tools for processor communication, content creation, and student support
- Try out AI tools through interactive mini-tasks
- Leave with inspiration for smarter internationalization

#### Why AI? Common Challenges in International Offices



- Overloaded communication channels repetitive questions, emails
- Manual content creation newsletters, guides, promotional texts
- Language barriers complex messages for international students
- **III** Limited time for personalization hard to tailor info to diverse audiences
- Need for innovation keeping up with digital trends in internationalization

#### **Smart AI Tools for International Offices**



- Copilot / ChatGPT / Gemini / Copy.ai writing slogans, emails, and promotional texts
- DeepL Write / Grammarly simplifying and translating content
- Canva / Notion AI creating visual manuals and guides

Copilot



## Practical Block A

### **Promotional Texts & Slogans**

## Practical Block A: Promotional Texts & Slogans



- K Tools: Copilot, ChatGPT, Gemini, Copy.ai, etc.
- **@** What You'll Learn:

How to generate catchy slogans for promotional materials How to adjust tone and style using AI

#### Live Demo:

Task: Create a slogan for a promotional material that is a bookmark.

Results: "Mark the Moment. Make it Matter."

"Every Page is a New Possibility."

"Hold Your Place. Chase Your Dreams."

yes, it is a university bookmark that will be handed out to students at university fairs and when they arrive for an exchange programme at our university. I want the bookmark to be a bit inspirational.



Thanks for the context! Here's an inspirational slogan tailored for a university bookmark aimed at incoming and exchange students:

"Start Your Chapter Here. The World Reads Differently When You're Part of the Story."

Or, if you'd like something shorter and punchier:

"New Place. New Pages. Your Story Starts Here."

#### → Slogan Ideas for a Bookmark

- Turn the page to new horizons.
- Read. Travel. Grow.
- Bookmark your future abroad.
- One page closer to your next adventure.
- From campus to continents.

Created by Al.





#### Tips for Creating a Great Slogan with AI



- Q Be specific in your prompt → Instead of "Create a slogan for Erasmus+," try: "Create a short, inspiring slogan for Erasmus+ that appeals to first-time exchange students."
- **Think about your audience**  $\rightarrow$  Is it for students, staff, partners?
- **Keep it short & memorable**  $\rightarrow$  Aim for 5–8 words
- → Use rhythm, alliteration, or contrast (e.g. "Learn Locally, Impact Globally")
- $\forall$  Try different tones  $\rightarrow$  Professional, playful, emotional, adventurous...
- **Refine your prompt**  $\rightarrow$  Add context: where will the slogan appear? (e.g. bookmark, website, poster)
- → Mention the goal: attract, inform, inspire?

#### Mini Task for Participants



Create your own slogan using AI – choose your own theme (e.g. Erasmus+, summer school, internalization, bookmark, etc.)

#### **Tips for Creating a Great Slogan with Al**

- Be specific in your prompt
- 👣 Think about your audience 🦟 Refine your prompt
- ★ Keep it short & memorable

Use AI as a brainstorming partner

Try different tones

# Let's Share Your (and Al's) Creativity!



#### Optional Sharing:

Would you like to share your result with the group?

- 🖐 Raise your hand or
- Mentimeter or
- •

Go to www.menti.com

Enter the code: XXXX-XXXX

Type in your slogan - we'll display them all live!



## Practical Block B

## Clear & Inclusive Communication

#### Practical Block B: Rewriting & Translating Texts



- Tools: Copilot, ChatGPT, Gemini, Copy.ai, (DeepL Write, Grammarly)
- **What You'll Learn:**

How to simplify and clarify messages for international audiences How to rewrite texts to sound more friendly, inclusive, or professional How to translate content while keeping tone and intent

#### Live Demo:

Task: Rewrite this email for incoming international students:

"Please make sure to submit your documents before the deadline. Failure to do so may result in cancellation of your application."

Rewrite the following email for incoming international students. Make it friendly, clear, and supportive, while keeping the important message about the deadline and possible cancellation. Give me more options. Text: 'Please make sure to submit your documents before the deadline. Failure to do so may result in cancellation of your application.'



Here are **five rewritten versions** of your message for incoming international students — all friendly, clear, and supportive, but with slightly different tones depending on the impression you want to give:

#### Option 1 – Warm and Supportive

Hi [Name],

Just a quick reminder to submit your required documents before the deadline. We don't want you to miss out—applications that aren't complete on time may need to be cancelled. If you have any questions or need help, please don't hesitate to reach out!



#### **Practical Block B: Rewriting & Translating Texts**



#### **Final Improved Version:**

"Just a quick reminder to submit your required documents before the deadline. We don't want you to miss out—applications that aren't complete on time may need to be cancelled. If you have any questions or need help, please don't hesitate to reach out!"

#### **Before:**

"Please make sure to submit your documents before the deadline. Failure to do so may result in cancellation of your application."

#### Mini Task for Participants



Choose a sentence or paragraph from your own work (e.g. email, guide, announcement)

Use AI to rewrite it for clarity, friendliness/professionalism, or translation (e.g. ask for both – English and Czech version)

#### Tips for Rewriting & Translating with AI

- Be specific in your prompt.
- other in the state of the state
- Ask for multiple versions "Give me 2 versions one formal, one casual."
- Do you need a Czech version? Ask for it.
- Mean Don't settle for the first result ask AI to improve or simplify further.



## Practical Block C

#### Visual Guides with Al

## Practical Block C: Step-by-Step Manuals & Instructions



\*\* Tools: Copilot, ChatGPT, (Canva, Notion AI)

#### **What You'll Learn:**

How to create clear, visual step-by-step guides for international students

How to make manuals more engaging and accessible

#### Live Demo:

#### **Task: Improve this Step-by-Step guide titled:**

How to pay the reservation deposit

#### **How to pay the reservation deposit - Before**



You can pay your deposit here: https://deposit.muni.cz/pay

- The reservation deposit is due within **5 days** of your reservation.
- The reservation deposit is **2000 CZK** and can be paid by a bank card, QR code or bank transfer
- If you are not able to pay by a credit card or QR code, please, go to "other payment options" at the very same line. Should you choose a bank transfer, please, follow carefully the instructions
- How to find variable symbol: https://deposit.muni.cz/, search for "Account variable symbol" variable symbol is your own personal nr in form 777XXXXXXX

#### **How to pay the reservation deposit - After**



#### Pay the Reservation Deposit

- Pay here: <u>SUPO Payment</u>
- Due within 5 days of booking
  - Pay ASAP to secure your spot!
- Deposit = 2000 CZK + 30× daily dorm rate
- Payment options: card, QR code, or bank transfer



 For bank transfer, find your variable symbol (ID) at <u>SUPO</u> and search for "Account variable symbol" – variable symbol is your own personal number in the form 777XXXXXXXX

#### **Before**

here comes the second info e-mail about your upcoming studies at Masaryk University.



- 1. Courses registrations for courses are open from the 2nd of January, 5 p.m. CEST, local (Brno) time, you can find your courses in the <u>course catalogue</u>, please use the filters to find courses in English, courses from your department and in the correct semester. Also, I would like to remind you that you are supposed to take at least 70% of your credits from the department you were accepted to. Additionally, the minimum number of credits is 20 ECTS.
- registrations for P.E. courses are open from the 18th of December, 5 p.m. CEST, local (Brno) time, you can find the list of courses here.
  - = GUIDELINE on HOW to register for courses is available in our **Shared File**.
- For students that are coming to the Department of Czech for Foreigners note that there is a compulsory entrance test on 12th February, 8:30 a.m. (CEST), you will be then registered for the Czech courses according to the results of your entrance test. You do not register for the Czech courses on your own now. If your date of arrival differs from the usual arrival dates and you can't make it to the test, please contact the Department of Czech for Foreigners directly at kabcest@phil.muni.cz
- 2. Health insurance please use the comprehensive insurance programme from the insurance company PVZP to cover your stay in the Czech Republic.
- 3. Accommodation do not forget to be on time for booking your place at the dormitories the date to be online is 2nd January, 10:00 a.m. local time (Brno time), the reservation works on the basis of first come first serve and there are limited places for exchange students.

#### Visa

By now, you should have received your **visa documents** or be expecting them soon (in case you needed them). Please make sure to book an appointment at the **Czech embassy** in your country.



#### Please keep us informed:

- If you've successfully applied
- If you're facing any issues (we're here to help!)

#### **Accommodation**

- Dormitory booking opens: 14 July at 10:00 a.m. CEST (Brno time)
- Booking is first come, first served, and spots are limited!
- Check the **Accommodation Guide** in our <u>Shared File</u> for detailed instuctions on how to book your dormitory, price list, etc.

If you prefer **private housing**, we've included guidelines for that too.

#### You must:

Register for a minimum of 20 ECTS credits

- Take at least 70% of your credits from the department you were accepted to
- A step-by-step Course Registration Guide is available in our shared file.

Complete the mandatory safety, health, and fire protection training here.

#### Orientation Week: 7-13 September 2025

Get ready to meet new friends, explore Czech culture, and get settled in!

Key dates for the Faculty of Arts:

- Monday 8 September: Compulsory Admission
- Wednesday 10 September: Faculty Introduction

#### Tips for Creating a Visual Guide Outline with AI



- **© Choose a practical topic** Think of something students often ask about
- Clear title: "How to Find Housing in Brno" or "Arrival Checklist for Exchange Students"
- **Define the audience** Is it for first-time international students, short-term visitors, or full-degree students?
- S List 3-5 key steps Break the process into simple, actionable steps
- Add visual suggestions icons, maps, photos
- **Tone** Imagine you're explaining it to someone who's never been here before
- Ask AI to help structure it Prompt example:

"Create an outline for a visual guide on how to apply for a visa to study in the Czech Republic. Include clear steps and suggestions for visuals."

#### Mini Task for Participants



Draft an outline for your own visual guide

- choose a topic (e.g. visa process, arrival checklist, housing tips)

#### Tips for Creating a Visual Guide Outline with AI

- Choose a practical topic
- Clear title: "Arrival Checklist for Exchange Students"
- **o** Define the audience
- S List 3–5 key steps
- Add visual suggestions
- Cone Tone
- Ask AI to help structure it

#### What Students Say When Communication Improves



Dear Leila,

During my CEEPUS exchange at Masaryk University in Brno, my most positive academic experience was the opportunity to study in such a well-organized and inspiring academic environment. The university offers excellent resources, well-structured courses, and professors who are always ready to provide guidance and support. I would especially like to mention Leila Inštitorisová, who helped me a lot whenever I had questions or doubts regarding classes, administrative matters, or adapting to a new academic system. Her support made the whole experience much smoother and less stressful.



# Discussion and outputs

Let's Reflect & Share

#### Real Benefits of using AI in Daily Work



#### Communication:

Fewer repetitive emails Clearer, more inclusive messages "Happier" replies from students – less confusion, more engagement

#### **Content Creation:**

Faster production of guides, emails, and promotional texts

More consistent tone and style across materials

Easier multilingual communication

#### **Student Support:**

More accessible instructions and resources Better onboarding experience for incoming students Time saved = more space for personal interaction

#### Let's Reflect & Share



#### **What Did You Create?**

Promotional Slogan Rewritten or translated message Outline for a visual guide

#### Sharing Time:

Would you like to share your favorite output?

#### Recommended Tools Recap:

- Lext creation: Copilot, ChatGPT, Gemini, Copy.ai
- Language & clarity: Copilot, ChatGPT, DeepL Write, Grammarly
- Visual guides: Copilot, ChatGPT, Canva, Notion Al

#### Wrap-up & Challenge





#### **Key Takeaways**

Al can support international offices in everyday tasks You've explored tools for writing, rewriting, and visualizing content Small changes can make a big impact in communication and student support

#### Your Challenge: Try One Tool This Week!

Pick one AI tool from today's workshop Think about one process you could simplify with AI Use it for a real task at your office (email, guide, slogan...) Share your experience with your team

## Final Thought: "Al is not here to replace us – it's here to empower us."

Thank You for Joining!

Let's Stay in Touch – feel free to connect or reach out!

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Feel free to connect, ask questions, or share how you're using AI in your office!